

# THE VOLVO SERVICE PROMISE



Whenever you have your car serviced with us, we make six guarantees to you:

**1. WE'LL GIVE YOU THE ADDED PROTECTION OF ROADSIDE ASSISTANCE**

After your service, we'll provide you with 12 months' Volvo Assistance as standard. This gives you access to an extensive network of Emergency Service Centres manned 24 hours a day, 365 days a year, by experienced staff

**2. WE'LL KEEP YOUR SOFTWARE UP TO DATE**

Our technicians will ensure your Volvo's software is upgraded to the most up-to-date version

**3. WE'LL GIVE YOU A NAMED CONTACT**

Forget faceless call centres. You'll be able to talk to a named member of staff who will ensure you're completely happy

**4. WE'LL KEEP YOU MOVING**

If you need alternative transport while we are servicing your car, we'll sort out the best option for you

**5. WE'LL GIVE YOUR VOLVO A FREE HEALTH CHECK**

Our technicians will carry out a complimentary comprehensive health check to ensure all of your car's key systems, including battery, are working to their optimum capacity

**6. WE'LL RETURN YOUR VOLVO IN TIP-TOP CONDITION**

After your service, we'll make sure your car is looking good by giving it a thorough wash and vacuum